



# Rescue Program

Oxbow is dedicated to giving small animals the opportunity to live happy and healthy lives through proper care, nutrition and education. We work directly with like-minded animal care organizations across the nation to help fulfill that commitment through Oxbow's Rescue Program.



## *Specialized customer care*

Oxbow's staff truly cares about small animals and the caretakers that provide for them. Our dedicated Rescue Specialist is committed to providing support, resources, and solutions tailored to the specialized needs of our rescue partners.



## *Economical pricing*

Oxbow offers discounted rescue pricing on our products! Sales support staff are available during the ordering process to provide assistance, suggestions, and answer order or product related questions.



## *Event support*

Oxbow works with Rescue Program members to enhance events or functions via educational, product or monetary support.



## *Emergency assistance*

Oxbow can provide support when emergency assistance is needed to allow rescue organizations to continue serving pets and pet parents in their community.



## *Educational support*

Oxbow's free multimedia tools are available to make it easier to provide species-specific care and nutrition education to staff, volunteers, and adopting families.



**TO APPLY, CONTACT US AT [INFO@OXBOWANIMALHEALTH.COM](mailto:INFO@OXBOWANIMALHEALTH.COM)**

OXBOWANIMALHEALTH.COM | 531-721-2300 | 11902 S. 150<sup>TH</sup> ST OMAHA, NE 68138

*growing the good™*



# Rescue Program

## *Additional giveback opportunities*

Oxbow's Annual Rescue Grant provides support to animal rescues in the areas of education and outreach support, capital improvement support, and operating support. Rescue grant application deadlines are due in August. Visit [oxbowanimalhealth.com](http://oxbowanimalhealth.com) for further details.

Follow us on social media to learn about additional opportunities and contests hosted throughout the year.

## 2021 Oxbow Rescue Support

**\$66,364:**



*Grants:*  
**\$41,465**

*Event Support:*  
**\$7,288**

*Emergency Support:*  
**\$5,922**

*Additional Support:*  
**\$11,688**



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# Rescue Program

Organization Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Website: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_

Contact Phone: \_\_\_\_\_ Contact Email: \_\_\_\_\_

Year Founded: \_\_\_\_\_ # of FT Employees: \_\_\_\_\_ # of PT Employees: \_\_\_\_\_

# of volunteers working with applicable species: \_\_\_\_\_

# of volunteer hours/month: \_\_\_\_\_

Geographic area served by organization: \_\_\_\_\_

Name of local newspaper: \_\_\_\_\_

Which of the following best describes your organization?

Foster Network  Shelter  Animal Sanctuary  Wildlife Rehabilitation  Other

This organization has 501C3 status:  Yes  No

Social Media:  Facebook  Instagram  Tiktok  Twitter  Other: \_\_\_\_\_

## References:

The following references must be complete to approve your application. Professional contacts may include city employees, pet stores, veterinarians, or other persons that work with your organization in a professional capacity. References cannot be actively financially responsible or involved in the high-level success of the organization. Include name and title for each contact. Each reference must complete the Professional Reference Form.

Veterinarian Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_

Professional Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_

Professional Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_

I have received and read the Information, Application, and Order form portion of the Rescue Rewards Program. I agree to the guidelines herein outlined, and declare the above information to be correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_

*This program is intended to be used only by valid rescue/rehab groups and not to be used for personal companion animals. Abuse of this program is unfair to those who rescue and care for the thousands of neglected and abandoned animals nationwide and will result in the revocation of our partnership. All information contained is considered private and confidential. It will only be used internally to validate your non-profit rescue/rehab efforts.*



# Rescue Program

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Oxbow is committed to meeting our mission of providing genuine care for animals and their caregivers. We are also committed to ending the cycle of neglect and abuse by providing quality education and resources. By providing us with this information, we will be able to better serve you in your rescue efforts.

1. Do you have monthly meetings?  Yes  No

2. Do you have annual fundraisers?  Yes  No

3. Do you resell product?  Yes  No

4. What do you see as your strengths?

If description is longer than space allows please attach separately.

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5. What are your biggest challenges?

If description is longer than space allows please attach separately.

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Types of Species Served and the Number of Intakes and Outcomes::

*Check all that apply*

	Intake	Adopted/ Transferred		Intake	Adopted/ Transferred
<input type="checkbox"/> Chinchillas	_____	_____	<input type="checkbox"/> Rabbits	_____	_____
<input type="checkbox"/> Ferrets	_____	_____	<input type="checkbox"/> Rats	_____	_____
<input type="checkbox"/> Gerbils	_____	_____	<input type="checkbox"/> Reptiles	_____	_____
<input type="checkbox"/> Guinea Pigs	_____	_____	<input type="checkbox"/> Wildlife	_____	_____ <small>(Rehabbed/ Released)</small>
<input type="checkbox"/> Hamsters	_____	_____	<input type="checkbox"/> Other _____ <small>(specify)</small>	_____	_____
<input type="checkbox"/> Mice	_____	_____	<input type="checkbox"/> Other _____ <small>(specify)</small>	_____	_____
<input type="checkbox"/> Prairie Dogs	_____	_____	<b>Total</b> <small>(from all columns)</small>	_____	_____



## *Professional Reference Form*

We \_\_\_\_\_ request that \_\_\_\_\_ complete the following information.  
(Organization) (Reference Name)

We understand that information regarding our business relationship, services rendered, and organizational knowledge may be needed and thereby give permission to release this information.

Authorized signature \_\_\_\_\_ Date \_\_\_\_\_

Reference contact information:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

How long have you been associated with the organization? \_\_\_\_\_

In what capacity have you been involved with this organization? If description is longer than space allows please attach separately.

In your professional opinion, what are the strengths and weaknesses of this organization? If description is longer than space allows please attach separately.

How has this organization impacted the local community? If description is longer than space allows please attach separately.

Is there any other pertinent information you would like to share? If description is longer than space allows please attach separately.

**When complete, please submit this form by email to [info@oxbowanimalhealth.com](mailto:info@oxbowanimalhealth.com) with the subject "Rescue Program Reference for [Org Name]" OR by mail to Oxbow Animal Health | ATTN: Rescue Program | 11902 S 150th St | Omaha, NE 68138.**

Signature \_\_\_\_\_ Date \_\_\_\_\_

Questions? Contact us at [info@oxbowanimalhealth.com](mailto:info@oxbowanimalhealth.com) or 800-249-0366.



# Rescue Program

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Oxbow Animal Health manufactures an innovative product line which includes a wide variety of farm-fresh hay, a range of species-specific fortified foods, enriching treats and supplements and premium timothy hay habitats. Recommended by top exotic animal veterinarians worldwide, Oxbow's timothy-based formulas have gained recognition as having superior nutrient composition for adult pet herbivores.

## *Ordering guidelines*

1. Oxbow's pet products purchased through the Oxbow Rescue Program or through a distributor can be sold resale or used internally.
2. Oxbow's Critical Care products are for internal use only under the guidance of your veterinarian and not intended for resale.
3. One main contact is established for your account. Only that designated person can authorize others to place orders.
4. Oxbow will work with you to determine the most cost-efficient method of ordering and shipping.
5. In an effort to best serve you, updated applications will periodically be requested.

## *Ordering direct from Oxbow*

As part of Oxbow's Rescue Support Program, you now have the ability to order directly from Oxbow if that is the preferred purchase path for your rescue. Oxbow's online wholesale order site was designed with user experience in mind and features multiple ways to shop, including by category, line or species. This platform also allows for on demand order placement and payment through the portal while enjoying discounted rescue program pricing. Upon program approval, rescue program members will receive a user name and log in to access the site and begin ordering product. Orders will be shipped directly from Oxbow upon receipt and processing of order (which generally takes 2 business days).

## *Ordering from an Oxbow distributor*

Oxbow will always work with you to determine the most cost-effective method of ordering and shipping. Often, it may be more cost- and time-efficient for a rescue to order from an Oxbow distributor, rather than direct from Oxbow. In these instances, the other benefits of the Rescue Program – educational support, event support and emergency assistance – will still be available to you.